

# Robbery Prevention

Package delivery drivers often operate alone and are responsible for both their own personal safety and ensuring each package is delivered to the intended customer. Thousands of customers expect packages to arrive as soon as possible on their door step or with the front desk everyday throughout America placing immense pressure on delivery drivers. As drivers are placed under strict deadlines and are responsible for a bevy of packages per day, drivers are vulnerable and can be an easy target for would be criminals.

It is important that drivers always remain visual to their surroundings however, particularly during the holiday season. The number of packages shipped surges during this season of the year, thus increasing the opportunity for criminals to prey on packages being shipped. While many packages are often stolen from the door steps of homes after the driver is long gone, criminals have also turned to stealing directly from the delivery truck.

Below are some tips and tricks to help protect yourself from a potential robbery and losing valuable freight.

## STEPS TO THWART A ROBBERY

While package delivery is often a fast-paced job, drivers should always remain attentive to the current situation and neighborhood occupied. Practice the following:

- Familiarize yourself with locations of nearby emergency personal.
- Be aware of any vehicles following while delivering.
- If being followed, drive to the nearest police, fire, gas station and/or well-lit area.
- If delivering after dark, park under street lights when possible.

## IF A ROBBERY OCCURS

- If confronted by a suspect:
- Remain calm and follow the instructions of the suspect(s).
- Assume the suspect(s) are armed even if a weapon is not displayed.
- Focus on the suspect(s) as much as possible and gather information regarding physical features, weapons used, language and exit travel.

## WHAT NOT TO DO

- Do not engage and fight the suspect(s).
- Do not reach into your pockets as this can be viewed as a threat.
- Do not take risks.

## AFTER A ROBBERY

- Immediately move to a safe place.
- Call 911.
- Write down description(s) of the suspect(s).
- Do not disrupt the scene.
- Remember
- Always be aware of the surroundings while delivering packages.
- Do not fight the suspect(s) if a robbery occurs.
- Take mental notes of the characteristics of the suspect(s).
- A few lost packages aren't worth losing one's life over.